

# Tokaido Sanyo Shinkansen Online Reservation Service Quick and Easy Booking. Enjoy your Shinkansen Travel!

## 1. Register

Register your credit card and other details to immediately start using this service. Simple registration process. No annual membership fee is required!

\*Service available in English.



\*Your purchase (payment) will be completed with your registered credit card.

EX  
Membership Registration

Tokaido Sanyo Shinkansen Internet Reservation Service allows you to purchase tickets and make seat reservations for the Shinkansen before arriving Japan!

**STEP 1**

You must register for membership before using this service (membership is free).  
\*A credit card is required for membership. Please ensure that the name on the credit card matches the name of the person registering for membership.

Accepted credit cards  
VISA Mastercard JCB AMERICAN EXPRESS Diners Club

How to register for membership

Register →

**STEP 2**

You can use this service immediately after registering for membership.

EX  
Membership Registration

Enter Membership Information

Name \*Required  
-Enter a space between your first and last names.

Date of Birth \*Required  
Enter the year, month, and day.

4 digit number

Credit Card \*Required

Card Company  
Card Number Unregistered  
Expiration Date

Enter Information →

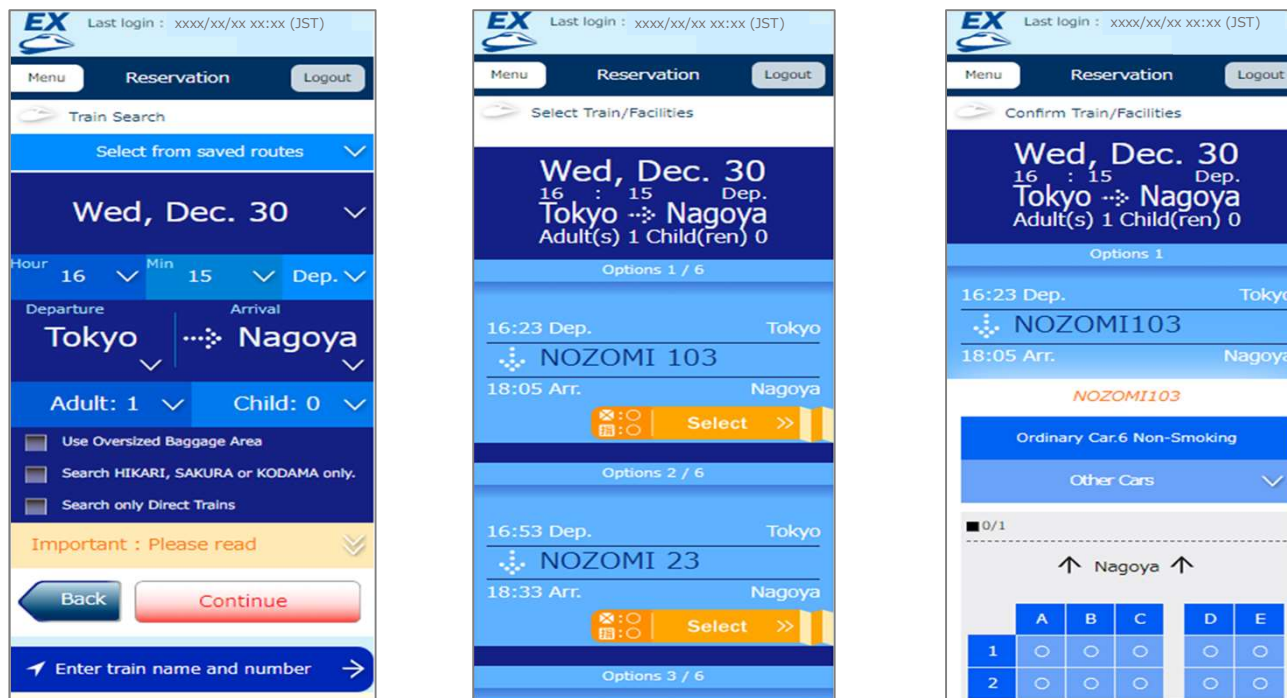
IC Card

Card Type  
Card Number

Enter Information →

## 2. Reserve your seat and purchase the ticket

- Seats may be booked and tickets purchased one month in advance and up to 4 minutes before departure.
- Family or group travel? Book up to six people at once.
- No need to check timetables. Simply select a departure or arrival time to choose your train.
- Want a seat with a view of Mt. Fuji? Find the seat you want on the seat map.



\*The process of making/changing reservations is subject to certain restrictions such as booking desk opening times, etc.

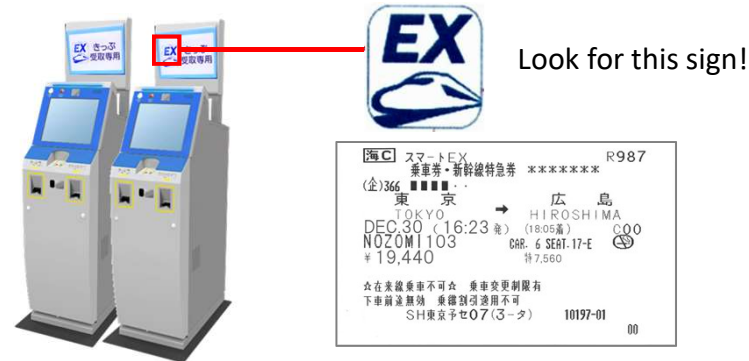
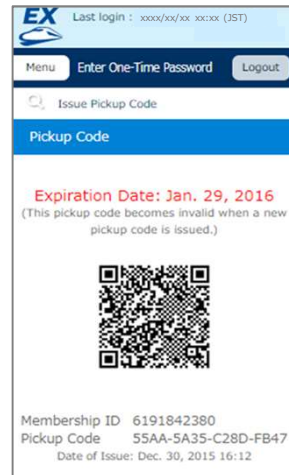
## 3. Change your reservation

You may change reservations as many times as you like without charge.

\*Foreign transaction fee prescribed by the credit card company may be charged according to the card you use.

## 4. Pick up your ticket and ride

- No need to line up at a ticket office. Use the pick-up code\* to collect your tickets easily and quickly at ticket machines in Tokaido Sanyo Shinkansen stations.



\*Image of pick-up code, ticket machine, and ticket.  
Ticket issued with this service will be in both English and Japanese.

## 5. And more!

- Enjoy full service! Tickets may be booked and purchased for all Tokaido Sanyo Shinkansen, including the fastest NOZOMI, with up to 17 departures per hour during peak times.
- If you have Suica, PASMO or another IC card\*, register it along with your credit card to go ticketless.

\* Japan's 10 public transportation IC cards accepted.



Note: This service is not available in conjunction with Japan Rail Pass and other products.

- See the website for more details <https://smart-ex.jp/en/lp/app>

